

- Set standards for ETL module development best practices, and integrates technical functionality (scalability, security, performance, data recovery, reliability, etc.).
- Designed and implemented Qlik data model structure for two hundred plus sites.

***Software Engineer*** – (*Mediware Information Systems, Shreveport, LA*) Jan 2014-Jun 2016

Responsibilities & Highlights (FT 40 Hrs.):

- Designed a new and faster company standard import transformation from scratch for vendor CSV files into the primary source software/database using XSLT/XML.
- Created SOWs for custom coding and data cleansing vendor and customer requests.
- Ensure data accuracy and integrity by performing regular data quality checks.
- Participated in code reviews for team members.
- Wrote custom code for the converting, importing, and merging of legacy data from vendor systems to flagship product using PostgreSQL and XSLT for all sites while maintaining HIPAA guidelines.
- Troubleshoot failed or slow processes, builds, and import issues.

***COMPLETED BS and MS Degrees*** – (*LSUS, Shreveport, LA*) Apr 2012-Dec 2013

***Operations Manager*** – (*Gannett, Inc –The Times, Shreveport, LA*) Jun 2011 – Mar 2012

Responsibilities & Highlights (FT 40 Hrs.):

- Coordinated a successful major software launch of five Louisiana newspapers involving three hundred plus users, received accolades from the VP of Technology for the Midwest Group. Prevented a year delay in project implementation.
- Served as system admin of proprietary advertising applications (AS400 platform).
- Installed GUI upgrades. Assessed, documented, and monitored "change management".
- Created custom ad hoc reports. Performed daily/weekly/monthly operational tasks using SQL, Crystal Reports, and Excel
- Oversaw local ad and support personnel that partnered with the Gannett Production Center (GPC).
- Troubleshoot, reviewed processes, and communicated changes between management and corporate GPC.
- Oversaw the layout process of Advertising Layout System which included three team members.
- Performed all data mapping and maintained IT support for five Gannett Louisiana Newspapers for newly adopted workflow of public facing order entry for obit and wedding announcements.

***System Administrator*** – (*Gannett, Inc –The Times, Shreveport, LA*) Feb 2006 – May 2011

Responsibilities & Highlights (FT 40 Hrs.):

- Implemented first in house TMC process for The Times, including organizing truck routes, packaging processes, data management, cost estimates, and training.
- Created data reporting processes and forms for electronic tearsheets which was became the Gannett and Shoom, Inc. standard for newspaper interfacing. Analyzed and coded all data transfers and interfaces for the first Gannett G2 to G2 conversion.
- Identified and/or resolved proprietary advertising software (AS400 platform) issues related to billing, reporting, operations, and interfaces.
- Lead, organized, and implemented new software integrations related to proprietary advertising software.
- Analyzed, created, and implemented new processes to streamline data and reporting structures, and various database admin duties.
- Participated in special operations and circulation projects,
- Served as lead liaison between newspaper and United States Post Office regarding mail regulations and processing of local Total Market Coverage program.